PixselChat

A multiuser communication platform offering real time translation in over 100 languages
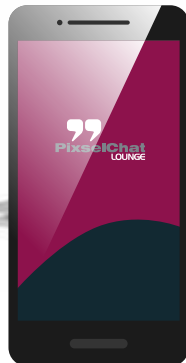
PixselChat
LOUNGE

ONE WORLD...ONE VOICE

PixselChat's ground-breaking technology offers real-time, accurate, translated communication in over 100 different languages, presenting exciting opportunities for teams and for individuals, in business or personal communications. PixselChat Lounge opens the door to new levels of cooperation, development and understanding and makes webinars, conferences, online education, research and development and breakthrough collaborations more and more accessible. The potentials that lie ahead are limitless.

PixselChat Lounge allows users to communicate using text, voice activated text and synthesised voice. All this happens in real time and in over 100 languages.

PixselChat Lounge presents a new way to communicate via speech, text or podcasting to friends, associates or business colleagues around the globe using pc and mobile phone technology. But now everyone can do this in their own mother tongue, and you don't need to know the language(s) which others are using. Your language becomes the common language: one world, one voice.

FAQs

How does PixselChat Lounge work?

You set up a virtual meeting in Pixsel-Chat Lounge the same way that you would with other video conferencing platforms. You select the language that you want to use from the menu and the other people in the meeting do the same. You communicate in the language that you select (English, for example) and you receive communication in your selected language (English) from the others in the meeting. If you want to have a discussion with a colleague or customer who doesn't know English, then your English communication gets translated automatically into the language which they are using on PixselChat Lounge.

Is PixselChat Lounge just another translation app?

Most definitely not. PixselChat Lounge is a fully fledged communication platform with automatic AI driven real time translation built into it. It's fundamentally different to translation apps because you can have a conversation with others without needing to know their language.

Do I need special hardware?

No. PixselChat Lounge is entirely software based. It runs on Android, iOs and web so if, for example, you're using a Windows device and another user is using a Mac, that won't matter.

Is PixselChat Lounge designed for multiple users or is it only peer to peer?

It's multi-user and communication is encrypted.

What if I'm quite happy with the existing video conference platform which I use?

We're able to interface PixselChat capability with commonly used platforms so you can add Pixsel-Chat automatic, real time, translated communication to your existing system.

ONE WORLD...ONE ONE VOICE

PixselChat
PLUGIN

PixselChat Plugin is a unique, innovative application which offers real time translation and text communication in over 100 different languages and dialects. It is entirely software based with no additional hardware required and is a 'black box', designed to integrate easily and simply with third party platforms and applications.

The unique feature of PixselChat Plugin lies in its provision of real time, translated communication. What this means is that users of PixselChat Plugin can interact with customers in real time without needing to know the customer's language – and vice versa! In other words, you can have a real time conversation using any of the many languages which are supported on PixselChat Plugin and you can reach, connect and communicate with customers worldwide.

PixselChat Plugin gives you real time translation and communication in over 100 different languages and dialects! Now you can interact with customers worldwide in their language!

How does it work?

Using PixselChat Plugin is simple. A customer visiting your website and wanting to connect with you will be able to choose a language. This will be their communication language. The customer uses this language to both communicate with, and receive communications from, your team.

For example, let's assume that your team members can only speak English and you have a customer in Germany who doesn't speak English. Your German customer will select German as their communication language and this will be translated in real time and received by your team members in English. Thereafter, your team members will communicate in English and this will be translated in real time and received by your German customer in German.

PixselChat Plugin allows you to have a team with multi lingual capability and works with Chatbots as well as human team members. You can, therefore, provide customer support and other services to your customers on a worldwide basis, regardless of their spoken language.

What makes PixselChat different?

There are many platforms offering translation services but we are not aware of any that provide instant translation in 100 dialects or languages. PixselChat plugin provides a simple software interface to allow any platform to incorporate real-time translation and real time multi lingual interaction.

To build similar functionality into your own platform would require significant development. We integrate into PixselChat Plugin many translation services based on their accuracy and performance for each language, as well as using our own. These can change as services evolve so we constantly monitor the services available and ensure that PixselChat uses the best services available.

ONE WORLD...ONE VOICE

Where does PixselChat Plugin run?

PixselChat can run either on your own servers or on ours. If PixselChat runs on our servers, we do not record, store or have access to any of the interaction or communication which you have with your customers.

Installing PixselChat Plugin

PixselChat Plugin has been designed to integrate/plug in as easily and as seamlessly as possible into your platform. A couple of lines of code will connect to PixselChat and allow you to run PixselChat Plugin on your platform.

We review your existing platform architecture to work out the most effective way of installing PixselChat Plugin.

We've designed PixselChat Plugin so that its expandable. PixselChat Plugin is built on a platform with elastic resource management which increases resources at peak demand and provides resilience to outages. As part of the set-up process we will provide training and a PDF Guide together with an online video guide.

Our objective is to provide you, our customers, with effective and responsive customer support, tailored to your requirements.

PixselChat
PLUGIN

PixselChat

...message understood

A comprehensive team of leading experts in computer programming, technology and Artificial Intelligence, PixselChat is owned by Pixelar Limited, registered in England

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